

Adults' Perception of Participation in Treatment Planning by RSN

Operational Definition: Percentage of adult consumers agreeing or strongly agreeing with the items on the MHSIP Adult Consumer Survey -Participation in Treatment Planning Scale by RSN.

Rationale for Use: Research suggests that consumer's involvement in treatment results in better outcomes. It promotes self-determination and empowerment and facilitates partnership between service providers and consumers. Participation and involvement of consumers is a major value held by the public mental health system.

Operational Measures: The percentage of adult consumers with an average score greater than 3.5 (agree/strongly agree) on items 11 and 17 on the MHSIP Adult Consumer Survey for a Fiscal Year by RSN.

- ♦ Two items are used in the Participation in Treatment Scale:
 - (11) I felt comfortable asking questions about my treatment and/or medications
 - (17) I, not staff, decided my treatment goals.

Formula:

Take the average of items 11 and 17

Number of respondents with an average score within respective ranges
on items 11 and 17 by RSN

Number of respondents to the survey by RSN

Discussion: This indicator shows the percentage of adult consumers who agree or strongly agree that they participate in planning their own services. For FY04 the overall agreement rate was 65.9% and agreement rates varied by RSN from a low of 54.8% to a high of 70.5%. These results are consistent with national survey results, although this indicator shows markedly lower agreement rates than other indicators from the MHSIP Consumer Surveys.

Data Notes:

- ♦ Data Source is MHSIP Consumer Survey, which is a confidential, self-reported measure conducted every other year. The survey was conducted in the Spring of 2004.
- ♦ Adults 18 years or older are interviewed for the survey.
- ♦ Trained consumer telephone interviewers conducted the survey using a CATI system.
- ♦ A copy of report Perceptions of Mental Health Services – 2004 Adult Consumer Survey is on the Mental Health Division's website (<http://www1.dshs.wa.gov/Mentalhealth>) or the Washington Institute's Webpage: (<http://depts.washington.edu/wimirt/Publications.htm>).

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Quality VI.D.

Calc. SPSS

RSN	Adult Consumer Perception				Adult Consumer Perception			
	FY02				FY04			
	Total	Strongly Disagree/ Disagree %	Undecided %	Strongly Agree/ Agree FY02 %	Total	Strongly Disagree/ Disagree %	Undecided %	Strongly Agree/ Agree FY04 %
Northeast	33	9.1%	21.2%	69.7%	31	9.7%	35.5%	54.8%
Grays Harbor	35	2.9%	37.1%	60.0%	19	5.3%	26.3%	68.4%
Timberlands	34	11.8%	23.5%	64.7%	59	11.9%	20.3%	67.8%
Southwest	70	10.0%	20.0%	70.0%	76	11.8%	25.0%	63.2%
Chelan / Douglas	13	7.7%	7.7%	84.6%	32	15.6%	25.0%	59.4%
North Central	59	13.6%	16.9%	69.5%	41	7.3%	26.8%	65.9%
Thurston / Mason	66	10.6%	31.8%	57.6%	71	15.5%	23.9%	60.6%
Clark	118	11.9%	33.1%	55.1%	100	10.0%	24.0%	66.0%
Peninsula	115	8.7%	25.2%	66.1%	134	11.2%	24.6%	64.2%
Spokane	155	11.0%	21.3%	67.7%	190	11.1%	24.2%	64.7%
Greater Columbia	299	9.0%	22.4%	68.6%	292	6.8%	22.6%	70.5%
Pierce	266	10.2%	24.4%	65.4%	164	7.9%	22.6%	69.5%
North Sound	264	11.4%	22.7%	65.9%	176	13.6%	27.3%	59.1%
King	503	10.1%	26.2%	63.6%	528	10.2%	22.7%	67.0%
Statewide	2,030	10.2%	24.6%	65.2%	1,913	10.2%	23.9%	65.9%

